Welcome to the community

As a Kew member, you're part of a vibrant community of over 100,000 people. Kew members live across the UK and the globe, but we share a passion for two of the world's most exceptional botanic gardens and the vital science and conservation work they make possible. Welcome.

As a charity, we rely on membership fees to continue our critical work protecting global plant and fungal biodiversity and mitigating the impact of climate change. Every Kew member is helping support our experts to discover nature-based solutions to halt biodiversity loss, end the extinction crisis and create a greener, more sustainable world for all. Thank you.



Kew members are at the heart of daily life here at Kew Gardens and Wakehurst, making up a large amount of our visitors each day.

With over 800 acres of extraordinary green space across two sites to explore, our gardens are the perfect place to roam, relax and be inspired. As a member, you can enjoy our unique living landscape, all year round.

But with such a precious collection of plants to consider, we ask you to follow some simple dos and don'ts. We've included a selection here, but please type 'dos and don'ts' into our website or contact us for a full list before you visit.

Do



Bring your membership card every visit (and photo ID with proof of age for Young Person membership)

Otherwise, unfortunately, we cannot guarantee entry.



Be kind to our staff

We're here to support you and keep you safe.



Roam across the grass

Find the perfect spot to spread out a picnic blanket.



Take photos of the plants

Then share your favourite snaps with friends and family.



Use the bins

We recycle 100 per cent of visitor waste, but we ask you to put it in a bin.

Don't



Give your membership card to anyone else to use

If it's not you, we can't allow entry.



Jump the queue

It's unfair and will slow down your entry process.



Touch, cut or damage the plants or trees

The gardens are a living collection and we need to take care of them.



Climb the trees

Or enter our precious planted beds.



Use rude or aggressive behaviour

Remember our team are doing their best to help you.

The trees and plants at Kew Gardens and Wakehurst are a global resource for cutting-edge science. Help us protect the plants and fungi we all rely on. These rules are simple to follow and will help everyone have a better experience. Anyone who repeatedly breaks these rules will be asked to leave our gardens and will have their membership revoked.

Thank you.

